

LVE+ LINE FRIENDS Limited Privilege Terms & Conditions

1. From 9 July 2019, customers who:
 - a) Spend HK\$1,200 or more by single electronic payment at designated merchants in Cityplaza, present the machine-printed receipt and corresponding electronic payment slip within 14 days (inclusive) from the day of purchase at the 2/F Customer Service Counter; and
 - b) Become a LIVE+ member or present their LIVE+ membership cardare entitled to redeem a "Happy e-Stamp(s)" and a "LINE FRIENDS PLAY IN THE PARK Portable Chair".

*Gifts are available while stocks last.

* Last redemption date: 21 July 2019

*For details of the Terms and Conditions of LIVE+ Privilege Programme and Happy e-Stamp Programme, please refer to the related in-mall marketing collaterals.

2. Redemption venue: Cityplaza Customer Service Counter, 2/F
Redemption period: 9/7 – 21/7/2019 while stocks last
Redemption time: 11am-8pm
3. Each member can redeem one "LINE FRIENDS PLAY IN THE PARK Portable Chair" during the redemption period.
4. "Designated merchants in Cityplaza" excludes Jade Garden, Chiuchow Garden, Phillip Wain, Challenger and travel agencies.
5. To redeem their gifts, customers must present their original machine-printed receipts within 14 days (inclusive) from the day of purchase, together with their original corresponding electronic payment slips.
6. This gift redemption is valid only for electronic payments by EPS, credit card, debit card, Octopus card, UnionPay card, Alipay, WeChat Pay, Apple Pay, Google Pay, Samsung Pay or Tap & Go. Other modes of payments, including cash, cash coupon, gift voucher, merchant's membership cards and merchant stored-value cards, gift cards and charge cards, will not be accepted.
7. The following will not be accepted for redemption purposes: cancelled, refunded, forged, fraudulent or unsettled transactions, handwritten receipts, standalone credit card receipts, reprinted or photocopied receipts, damaged receipts, purchases of cash coupons, gift vouchers, gift cards, value cards and Jumpin Gym USA tokens, or receipts for wedding banquets, private and corporate functions at restaurant outlets, bill payments, value added to store-value cards (including Octopus and telecommunications services), membership fees, tuition fees (including ABC Cooking Studio & Ice Palace Skate School), stamp purchases, banks, and Cityplaza parking fees.
8. Movie ticket stubs will not be accepted for redemption purposes. To redeem a gift, customers must present the original machine-printed receipt within 14 days (inclusive) from the day of purchase for electronic payment issued by the cinema box office.

9. The spending amount eligible for redemption is the amount spent after all cash coupons, gift vouchers, and merchant privileged discount offers have been deducted. Payment by membership card credits is not eligible for redemption.
10. Each original machine-printed receipt must be within 14 days (inclusive) from the day of purchase, together with the customer's corresponding original electronic payment slip, and must clearly indicate the date of issue, merchant's name, spending content, and payment method. Expired, duplicate, photocopied, re-printed, split and handwritten receipts will not be accepted.
11. Each eligible receipt and electronic payment slip can be used only once, to redeem one gift, and can be used to participate in only one Cityplaza promotion (excluding Free Parking). Each eligible electronic payment receipt can be used once only, and the amount shown on the receipt cannot be split.
12. Gifts have a limited quota of 1,500 LINE FRIENDS PLAY IN THE PARK Portable Chair. Gifts are available on a first-come, first-served basis, while stocks last.
13. Staff of Swire Properties Management Limited reserve the right to stamp original machine-printed receipts for redemption. Staff reserve the right to record the receipts by camera for verification. Cityplaza merchants may reject any refund in cases where receipts have been stamped for redemption. Cityplaza reserves the right to request customers return the redeemed gifts if the required spending threshold is not met after such a refund.
14. Staff of Swire Properties Management Limited reserve the right to require customers to present their EPS card/credit card/debit card/Octopus card/UnionPay card. For spending by Apple Pay/Google Pay/Samsung Pay/Alipay/Tap & Go/WeChat Pay, customers must present the original electronic payment devices, with the device's account number shown, and corresponding payment records for verification purposes.
15. Staff of Cityplaza merchants are not allowed to redeem gifts on behalf of their customers.
16. All redemptions are non-refundable, non-exchangeable and cannot be exchanged for cash.
17. Swire Properties Management Limited shall not be held accountable for any loss suffered during the usage of the gifts, or for any disputes between the users and suppliers.
18. Swire Properties Management Limited and participating merchants reserve the right to end, modify, or revise the programme/offer without prior notice.
19. Swire Properties Management Limited and participating merchants reserve the right to make final and binding decisions in the event of any dispute arising from this promotion.
20. In the event of any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the English version shall prevail.